

# Lubaga Hospital



## Employment Opportunities

### ABOUT US

Lubaga Hospital, founded in 1899 (incorporated as Uganda Martyrs Hospital Lubaga) is the second oldest hospital in the country. The facility is a Private-Not-for-Profit Hospital, owned by the Archdiocese of Kampala and accredited by the Uganda Catholic Medical Bureau. The 250-bed capacity hospital offers Out-Patient and Inpatient services. These precisely include: Diagnostic services, Internal medicine, Maternity and Antenatal care, Paediatrics, Surgery, Physiotherapy, Endoscopy, Public Health, Urology, Nephrology & Dialysis, Neurology, Plastic Surgery, and Orthopaedics. The facility also undertakes Clinical Research, and training of Human Resources for Health. Lubaga Hospital is undergoing transformation in accordance with the Strategic Plan in order to meet the aspirations of society and most importantly, to become the health facility of choice in Africa.

In response to the increasing demand for quality health care services, coupled with recent investment in infrastructural development, Lubaga Hospital is seeking to recruit a highly qualified person to fill the position stated herein:

<b>Job Title:</b>	<b>Quality Assurance Officer</b>
<b>Department:</b>	<b>Executive Director</b>
<b>Reports Directly to:</b>	<b>Quality Assurance Manager</b>

## **MAIN PURPOSE OF THE JOB**

Under the direction of the Executive Director and the Quality Assurance Manager, the Quality Assurance Officer is responsible for supporting the hospital vision of being “A state-of-the-Art Health Care Facility in Africa”, sustainability of the Quality Management System through quality control and quality audits among other avenues, and liaising with the Quality Assurance Manager to provide oversight over all Total Quality Management and compliance functions.

## **KEY ROLES & RESPONSIBILITIES**

1. Ensure implementation of Total Quality Management within the organization.
2. Manages and implements the quality management and quality improvement programs of the hospital.
3. Oversees quality assurance and compliance functions.
4. Ensures programs and services are implemented at the highest standards, and that patients receive the highest level of care.
5. Responsible for monitoring and updating policies and procedures to include regulatory changes.
6. Responsible for monitoring the performance of all hospital committees.
7. Any other duties that may be reasonably assigned from time to time.

## **EDUCATION & WORKING EXPERIENCE**

- A science degree from a recognized university; preferably in a health-related discipline / field, management, or equivalent.
- A postgraduate qualification in a health-related discipline / field, Management, Public Health, Monitoring & Evaluation, Project Planning & Management, Business

Administration, Health management, Hospital Management, Environmental Health, Occupational Health & Safety, or equivalent is highly desirable.

- Specialized training and certification in Quality Management Systems (QMS), and Auditing (Quality) Management Systems (based on ISO 19011:2011, ISO 19011:2018, COHSASA standards, JCI standards, or equivalent) is a must.
- Risk Management and or Occupational Health & Safety training is an added advantage.
- A minimum of 2 years in Quality Management / Quality Assurance / Quality Improvement practice.

#### TERMS OF ENGAGEMENT FOR THE POSITION

Three-year (03) employment Contract; renewable, subject to satisfactory Performance.

#### HOW TO APPLY

A cover letter with a detailed CV together with 3 references, and copies of all relevant academic documents; and any other information deemed necessary should be delivered to **Uganda Martyrs Hospital Lubaga Human Resource Office/Reception** or sent to the email: **recruitment@lubagahospital.org** by **5.00 p.m. 22<sup>nd</sup> July 2022.**

Address to: **The Human Resource Manager, P.O. Box 14130. Kampala.**